**Sub-processor list**

Last updated: August 2025

To provide our SaaS services, Convious engages with the following sub-processors. Each sub-processor is contractually bound to GDPR standards.

| **NAME** | **NATURE OF PROCESSING** |
| --- | --- |
| Adyen | Transaction processing |
| AWS | Cloud Infrastructure & Hosting |
| Countr | Transaction processing |
| DIZ | Transaction processing |
| ExperienceBank | Transaction processing |
| Firebase | Cloud Infrastructure & Hosting |
| Freshworks | Customer Support Tools |
| Google Workspace | Email communications & Cloud storage |
| GoPhoto | Transaction processing |
| Grafana | Analytics & Monitoring |
| Groove | Customer Support Tools |
| HubSpot | Customer Relationship Management |
| Mendix | Customer Support Tools |
| Mollie | Transaction processing |
| Momants | Customer Support Tools |
| MongoDB | Cloud Infrastructure & Hosting |
| PayPal | Transaction processing |
| Preset | Analytics & Monitoring |
| Recruitee | HR Tools |
| Sendgrid | Email communications |
| Sentry.io | Analytics & Monitoring |
| Sigma | Analytics & Monitoring |
| Slack | Communications |
| Snowflake | Analytics & Monitoring |

*We update this list periodically. For questions, contact:* *privacy@convious.com**.*