

Digitalise reseller experience



Tracked offline
sales



Reseller
management



User manual and
personal access



Reporting

Reseller Management

Channels

Search...

Resellers

Name
ADAC
Carrefour
Centerparcs
Convius Demo Bulk Reseller
Demo Account Reseller
Gas station around the corner
landal greenparks

Add **resellers**

Users

Email address
laura@reseller.com

User role

Convius Admin	<input type="checkbox"/>
Reseller	<input checked="" type="checkbox"/>
Admin	<input type="checkbox"/>

General permissions

Access Reports	<input type="checkbox"/>	Access Codes	<input type="checkbox"/>
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Orders permissions

Access Orders	<input type="checkbox"/>	Edit orders	<input type="checkbox"/>
Export orders	<input type="checkbox"/>	Create orders	<input type="checkbox"/>
		Refund orders	<input type="checkbox"/>

Engage tools

WonderBar / Pop Up / Trigger Button / Checkout

Product Settings

Pricing settings

Validity settings

Cancel Save

Create a **reseller** user and
manage permissions

Products **Pricing exceptions** Validity exceptions Time slots

Exception name

BestResort Discounted ticket

Only apply to the reseller(s) (optional)

Select reseller

Pricing type

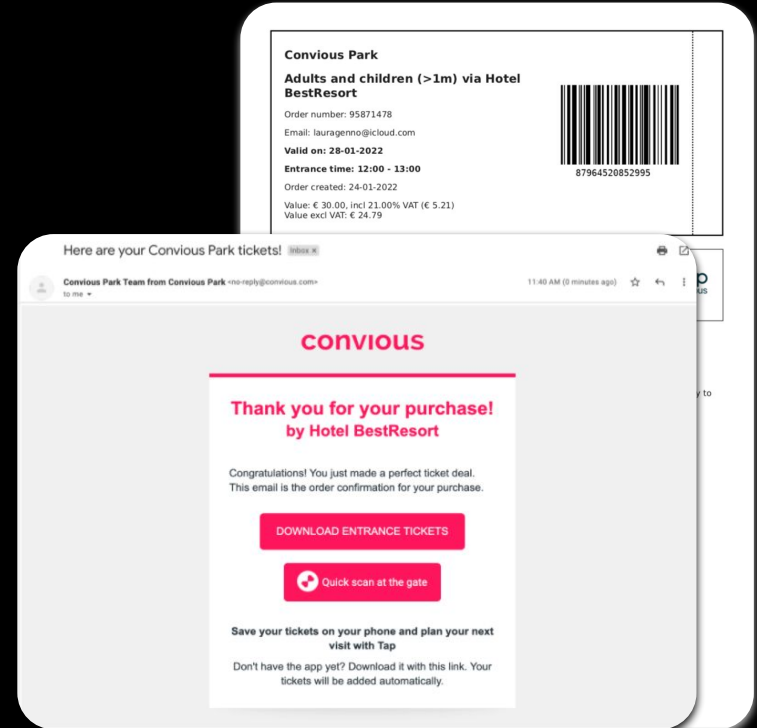
Static

Show to resellers ⓘ

☐ Show to all resellers ☒ Show to selected resellers

1 selected

(Optional) Adjust **products** and **pricing**



Reseller name is shown in **ticket templates** and **emails**

Tracked sales | Resellers

The screenshot shows the 'Log In' page for Convious resellers. It features the Convious logo at the top, followed by a 'Log In' heading and a subtext 'Enter your email and password to login to our control panel.' Below this are two input fields: one for email (containing 'laura@convious.com') and one for password (masked with dots). A green 'Sign in' button is positioned below the password field. A link for 'Forgot your password?' is located below the sign-in button. At the bottom, there is a copyright notice '© 2022 Convious. All Rights Reserved.' and a row of links: 'Terms of Service', 'Privacy Policy', 'Need help?', and 'Request Demo'.

Reseller's **personal access**
to the Control Panel

This block contains two screenshots from the Convious mobile app. The top screenshot shows a 'Filter by Partner' dropdown menu with 'Partner' selected. Below it are two panels for 'Convios Park' and 'Disneyland Paris'. Each panel has a 'New order' button, an 'Orders history' button, and an 'Orders details' button. The bottom screenshot shows a multi-step checkout process. The first step, 'Review my cart', is active. It displays a list of items: 'Convios Souvenir' (€5.00), 'Burger menu' (€6.99), and 'Parkingticket' (€5.00). To the right, a 'Your cart' summary shows the total as €18.80. Below the items, there is a section for 'Add more tickets' and a 'Total' of €65.29. A red 'Confirm Reservation' button is at the bottom.

Easy **order creation**

Orders

Please find your latest orders below


Location	ID	Email	
Amsterdam	91712684	demo+qpm tq@ticketoo.nl	
Amsterdam	91712090	demo+yaaxs@ticketoo.nl	

Possibility to see **own**
order history, **refund** and
export orders



Check our **full reseller user guide** (18 pages)

Available in:

English 

Dutch 

German 

Reporting | Resellers

Orders

View, edit, and refund orders, resend emails, and download e-tickets. You can view a short introduction to order management [here](#).

Jan 20, 2021 - Jan 20, 2021
📅 Date of sale 📅 Date of visit

Search by order ID or email 🔍 Extended search

153 results

Filter Order disputes New order Export

Location	ID	Email	Quantity	Subtotal	Discount	Code	Total	Pay date	Visit date	Event time	Status	Reseller	Email status	Actions
Amsterdam	92943426	***@ticketbus.nl	4	€ 55.50	€ 0.00	N/A	€ 55.50	20 Jan	Undated	Any time	Paid	-	Sent	Actions
Amsterdam	92943424	***@ticketbus.nl	3	€ 227.25	€ 0.00	N/A	€ 227.25	20 Jan	Undated	Any time	Paid	-	Sent	Actions
Amsterdam	92943421	***@ticketbus.nl	3	€ 227.25	€ 0.00	N/A	€ 227.25	20 Jan	Undated	Any time	Paid	-	Delivered	Actions
Amsterdam	92943419	***@gmail.com	3	€ 47.40	€ 0.00	N/A	€ 47.40	20 Jan	23 Jan	10:00	Paid	Centroparc	Delivered	Actions
Amsterdam	92943416	***@ticketbus.nl	2	€ 40.00	€ 0.00	N/A	€ 40.00	20 Jan	22 Jan	17:00	Paid	-	Sent	Actions
Amsterdam	92943414	***@ticketbus.nl	8	€ 606.00	€ 0.00	N/A	€ 606.00	20 Jan	Undated	Any time	Paid	-	Delivered	Actions
Amsterdam	92943410	***@ticketbus.nl	4	€ 42.00	€ 0.00	N/A	€ 42.00	20 Jan	Undated	Any time	Paid	-	Delivered	Actions
Amsterdam	92943409	***@ticketbus.nl	4	€ 0.00	€ 0.00	N/A	€ 0.00	20 Jan	Undated	Any time	Paid	-	Delivered	Actions
Amsterdam	92943407	***@ticketbus.nl	3	€ 5.00	€ 0.00	N/A	€ 5.00	20 Jan	Undated	Any time	Paid	-	Delivered	Actions
Amsterdam	92943403	***@ticketbus.nl	5	€ 60.50	€ 0.00	N/A	€ 60.50	20 Jan	Undated	Any time	Paid	-	Sent	Actions

Show 10 51-60 of 153

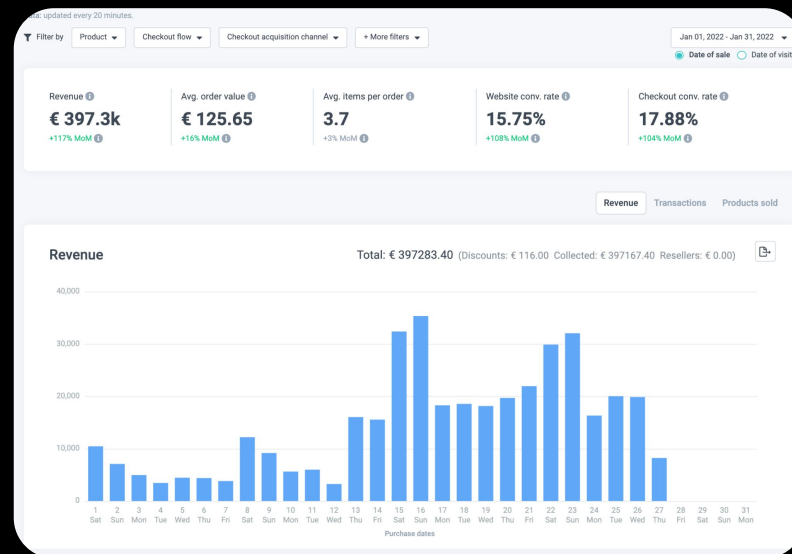
Contact support

Filter orders by:

- ▶ Reseller name
- ▶ Date of sale or date of visit
- ▶ Product

Via Sales report:

- ▶ Make an export for invoicing



Reseller Revenue Breakdown

Reseller	Revenue
Hotel BestResort	€ 46.40
Total	€ 46.40

Sales reporting per reseller(s)

- ▶ **How much does reseller module cost?**
→ Regular commission per ticket
- ▶ **My reseller products have different price from normal products**
→ Create pricing exception for that specific reseller
- ▶ **I do not want to show some product lists for reseller**
→ Deactivate “Show to Resellers” on product list level
- ▶ **I do not want to show some products to all resellers**
→ Assign product list per reseller